

# Iowa College Student Aid Commission

Postsecondary Registration Administrator  
603 East 12th Street, 5<sup>th</sup> Floor  
Des Moines, IA 50319  
(515) 725-3470

## Postsecondary Registration Iowa Code Chapter 261B

This is the application form for all schools that are required to register under Iowa Code Chapter 261B. All items must be completed before the registration application or the exemption will be considered received for processing. If there is insufficient space on the form to provide all requested information, use additional pages as required, numbering to correspond to the item. Other documents or materials may be attached to the form in lieu of providing the information on the form. In such cases, the material or document should be referenced on the form and clearly marked for ease of identification.

Submit one paper copy and one electronic pdf copy of the application.

The information you provide will be open to public inspection under Iowa Code Chapter 22.11

# Iowa College Student Aid Commission

Postsecondary Approval and Registration Administrator  
603 East 12th  
Street, FL 5th  
Des Moines, IA 50319  
(515) 725-3470

## Application for Approval and Registration of Postsecondary School Iowa Code Chapter 261B

Submit a paper document and a complete duplicate in pdf format on a CD or other electronic media, Applications may be submitted electronically by contacting the Postsecondary Approval Administrator at the Iowa College Student Aid Commission.

All items must be completed before the application will be considered as received by the Commission. Attach additional pages as needed to provide the requested information. Other documents or materials may also be attached to support the application. Attachments must be tabbed and clearly marked on both the paper and pdf documents.

(Registrations must be renewed every two years or upon any substantive change in program offerings, location, or accreditation.)

**Name of school and address of the principal office as defined in Iowa Code Section 490.140 or 510.141: [(261B.4(2))] and [(261B.4(1))]**

Name of School: University of Minnesota Crookston  
Suite:  
Street: 2900 University Ave.  
City: Crookston  
State: MN  
Zip: 56716  
Country: USA  
Telephone Number (including country or area code): 800-862-6466

### **Type of school**

For-profit  
 Non-profit  
 Public

**Address of this school in all in other states, and in foreign countries:** N.A.

**Address of all locations in Iowa where instruction is to be provided:** N.A.

**Total tuition charges, fees and other costs payable to the school by a student. [(261B.4(3))]**

## Online Bachelors Degrees

B.S. Programs in	Tuition	Fees (type)	Books	Total
<ul style="list-style-type: none"> <li>• Accounting</li> <li>• Applied Health</li> <li>• Applied Studies</li> <li>• Communication</li> <li>• Finance</li> <li>• Health Management</li> <li>• Information Technology Management</li> <li>• Management</li> <li>• Marketing</li> <li>• Manufacturing Management</li> <li>• Quality Management</li> </ul>	46,293	5,400 (distance learning)	4,000	55,693

## Online Undergraduate Certificates

Program	Tuition	Fees (type)	Books	Total
Finance	11,187	1,305 (distance learning)	1,000	13,492
Health Informatics	6,944	810 (distance learning)	600	8,354
Manufacturing Management	6,944	810 (distance learning)	600	8,354
Taxation	4,630	540 (distance learning)	400	5,570

**Refund policy of the school for the return of refundable portions of tuition, fees, or other charges [(261B.4(4))] If the refund policy is attached, please summarize the policy below.**

Procedures for withdrawing from college or dropping a class are posted on the Business Office Website at <http://www1.crk.umn.edu/businessoffice/refund/index.html>. Refunds are issued on a per-credit basis according to the refund rate (ranging from 100% to 0%) that applies to the date of cancellation. A schedule of dates and refund rates is posted for each semester, also on the Business Office Website at [http://www3.crk.umn.edu/onestop/registration/refund\\_calendar.htm](http://www3.crk.umn.edu/onestop/registration/refund_calendar.htm). Refunds are posted to the student's account. If this results in a credit balance on the account, refund checks are issued weekly on Thursdays.

**Degrees granted by the school[(261B.4(5))]**

The University of Minnesota Crookston grants baccalaureate degrees and undergraduate certificates

**Offered in Iowa [(261B.4(11))]**

BS degrees plus certificates

**Name, business address and telephone number of the chief executive officer of the school: [(261B.4(7))]**

Name: Eric Kaler

Suite: 202 Morrill Hall

Street: 100 Church St. SE

City: Minneapolis

State: MN

Zip: 55455

Country: USA

Telephone Number (including country or area code): 612-626-1616

**Provide a copy or description of the means by which the school intends to comply with 261B.9 [(261B.4(8))].**

Code section 261B.9 is as follows:

**261B.9 DISCLOSURE TO STUDENTS.**

Prior to the commencement of a course of instruction and prior to the receipt of a tuition charge or fee for a course of instruction, a school shall provide written disclosure to students of the following information accompanied by a statement that the information is being provided in compliance with this section:

1. The name or title of the course.
2. A brief description of the subject matter of the course.
3. The tuition charge or other fees charged for the course. If a student is enrolled in more than one course at the school, the tuition charge or fee for all courses may be stated in one sum.
4. The refund policy of the school for the return of the refundable portion of tuition, fees, or other charges. If refunds are not to be paid, the information shall state that fact.
5. Whether the credential or certificate issued, awarded, or credited to a student upon completion of the course or the fact of completion of the course is applicable toward a degree granted by the school and, if so, under what circumstances the application will be made.
6. The name of the accrediting agency recognized by the United States department of education or its successor agency which has accredited the school.

**RESPONSE:**

Most of this information is communicated to students via our One Stop web site, which is a standard link in the upper right of the template for all U of M Crookston web pages. The student-facing page is located at <http://www3.crk.umn.edu/onestop/>. Clicking on "Registration" opens a column on the right.

1. Clicking on "Registration" opens a column on the right, where the student can follow the link to Enrollment Summary.
2. The University does not have a printed catalog but the Registration page site has a prominent link to the online catalog <http://www.catalogs.umn.edu/umc/index.html> as well as the Class Schedule and Class Search, any of which can be used to get basic information about a specific course.
3. The site has a sign-on link to the student's account balance as well as an entire page devoted to billing options. Every student at UMC has access to the myU Portal (a secure, customized site), which also displays the student's account balance. Email is the official form of communication with students at the U of M and students are reminded of this on the payment page: "All billing statements are sent electronically to the UMC E-mail account. Please check this account regularly."
4. A schedule of refunds for canceling a class is posted each semester at [http://www3.crk.umn.edu/onestop/registration/refund\\_calendar.htm](http://www3.crk.umn.edu/onestop/registration/refund_calendar.htm). Refunds of credit balances on student accounts are issued by check or direct deposit weekly.
5. The UMC admissions office website guides students through the application and enrollment processes and has a contact page for admissions counselors: <http://www1.crk.umn.edu/admissions/contact/index.html>. Program offerings and degrees/certificates earned are detailed here: <http://www1.crk.umn.edu/academics/>. Expectations for non-degree seeking students are posted on the website under "other" and the application for such students re-iterates the understanding that such students "are not candidates for degrees, although they may later seek degree candidacy."  
[http://www1.crk.umn.edu/prod/groups/crk/@pub/@crk/@admissions/documents/content/crk\\_content\\_149093.pdf](http://www1.crk.umn.edu/prod/groups/crk/@pub/@crk/@admissions/documents/content/crk_content_149093.pdf)
6. Accreditation information is contained on UMC's Quick Facts page, <http://www1.crk.umn.edu/info/quickfacts/>, which is easily accessed from the Future Students and Current Students categories on the UMC home page.

The University of Minnesota provides every student with an email account upon the student's matriculation to the institution. The University assigned student email account is the University's official

means of communication with all students. A Consumer Information email is sent every fall and spring to all enrolled UMC students directing them to specific sites with relevant information.

**Name, address, and telephone number of a contact person in Iowa. [(261B.4(10))]** If the school is applying for distance education and has registered with the Iowa Secretary of State as a for-profit or non-profit corporation transacting business in Iowa, please list the corporation's Iowa registered agent.

N.A.

**Name, address, and title of the other officers and members of the legal governing body of the school: [(261B.4(6))]**

Officer Number 1

Name: Karen Hanson, Provost (Chief Academic Officer)

Suite: 234 Morrill Hall

Street: 100 Church St. SE

City: Minneapolis

State: MN

Zip: 55455

Country: USA

Telephone Number (including country or area code): 612-625-0051

Officer Number 2

Name: Fred Wood, Chancellor

Suite: 107 Selvig Hall

Street: 2900 University Ave.

City: Crookston

State: MN

Zip: 56716

Country: USA

Telephone Number (including country or area code): 218-281-8343

Organizational chart showing all senior leaders is attached. Members of the Board of Regents are listed on their website: <http://regents.umn.edu/about/meet-the-regents>

**Names and addresses of persons owning more than 10% of the school: [(261B.4(6))]** N.A.

**Name all agencies accrediting the institution.** For each agency, include name, address, telephone number, and whether the agency is recognized by the U.S. Department of Education. [(261B.4(9))] Attach copies of accreditation certificates of status for each agency. If the Iowa location is not accredited, provide accrediting agency certification that the Iowa location will be granted accreditation upon approval by the College Student Aid Commission. Provide documentation that every location of applicant school is approved by the accrediting agency and in good standing, for all locations throughout the world.

**Accrediting agency 1**

Name: Higher Learning Commission of the North Central Association of Colleges and Schools

Suite: 7-500

Street: 230 S. LaSalle St.

City: Chicago

State: IL

Zip: 60604

Country: USA

Telephone Number (including country or area code): 800-621-7440

Contact Person: N.A.

Statement of affiliation status is attached.

**Is this agency recognized by the U. S. Department of Education?**  Yes  No

**Describe the procedures followed by the school for permanent preservation of student records. [(261B.4(12))]**

The University of Minnesota procedure for permanent preservation of student records is by electronic means in a secure environment. All student records are stored in the student information system, PeopleSoft, and no archiving occurs. There are daily backups to ensure the preservation in case of a disaster.

**Provide the contact information to be used by students and graduates who seek to obtain transcript information.**

Name: Office of the Registrar  
Suite: 9 Hill Hall  
Street: 2900 University Ave.  
City: Crookston  
State: MN  
Zip: 56716  
Country: USA  
Telephone Number. (including country or area code): 218-281-8548

**List the states and approval or registration agencies for all states in which the school operates or maintains a presence.**

The University of Minnesota Crookston is in the process of seeking approval to operate in all 50 states. We currently have received approval in 9 states—AK, DC, GA, IL, KS, MT, ND, PA, SD—and are exempt in 13 other states. The approval and registration agencies are listed by state on the SHEEO website, <http://www.sheeo.org/node/434>

**Describe the academic and instructional methodologies and delivery systems to be used by the school and the extent to which the school anticipates each methodology and delivery system will be used, including, but not limited to, classroom instruction, correspondence, internet, electronic telecommunications, independent study, and portfolio experience evaluation. [(261B.4(13))]**

The University of Minnesota Crookston uses an array of technologies to reach students who are online or otherwise off-campus. Many instructors use our Moodle course management system for online posting of syllabi, assignments, videos, etc. in an asynchronous environment. Resources for students using the system are readily available: <http://uttc.umn.edu/training/tutorials/moodle/orientation/moodle-introduction/index.htm>. Faculty may communicate with students via email or Skype, and Moodle has online forums for faculty-student or student-student interactions. We have a robust web portal, myU, which provides each student with personalized access to all of his/her Moodle course sites as well as email, contact information for instructors and advisers, account information, enrollment, grades, and library resources.

All of the UMC online degree programs with the exception of Accounting, Manufacturing Management, and Quality Management require an internship which ranges from 1-6 credits. The internship experience is monitored by the academic department head/faculty member who is advising and has worked with the student and employer/company for supervision, course plan and expectations for assurance of intended internship outcome. The percentages for these degree programs are 5% field experience and 95% online.

The percentage for degree programs in Accounting, Manufacturing Management, and Quality Management and for the online certificate programs is 100% online.

**Provide the name of every other State of Iowa agency required to approve the applicant school in Iowa, the school's contact person at the agency and the current status of that approval. Attach documentation in the form of a letter or certificate for each agency.**

N.A.

**Is the school subject to a limitation, suspension or termination (LST) order issued by the U.S. Department of Education?**

Yes  No

If yes, explain below.

N.A.

**Provide the name and contact information for a U. S. Department of Education official who can verify the LST statement.**

N.A.

**Do you:**

**Enroll students in Iowa?**  Yes  No

**Employ Iowa faculty?**  Yes  No

**Do you intend to:**

**Enroll students in Iowa?**  Yes  No

**Employ Iowa faculty?**  Yes  No

**Describe current operations or plans to enroll students in Iowa or employ Iowa faculty.**

There are about 10 students in Iowa taking at least one online course at the University of Minnesota – Crookston. The admissions office occasionally attends college or job fairs in Iowa but not specifically for online programs. We currently have no online faculty who reside in Iowa.

**Name, address, telephone number and resume of employees in Iowa.**

N.A.

**Please identify which employees are full time.**

N.A.

**Will your school comply with Iowa Code section 261B.7, which requires the school to disclose that it is registered by the Commission, including Commission contact information? (See the Iowa Code for details)**

Yes  No

We have a state authorization web site that is currently directed to deans and other administrators and we have plans to expand it to include a student-facing page.  
<http://www.digitalcampus.umn.edu/faculty/market/multistate.html>

**Will your school comply with the requirements of Iowa Code section 261.9(1)"e" to "h"? (See the Iowa Code for details.)**

Yes  No

**Please provide policies that comply with these requirements as attachments.**

The appropriate policies can be found online in the University of Minnesota system-wide policy library.

"e" – Controlled Substances:

Drug Free University Policy, located at

<http://www.policy.umn.edu/Policies/Operations/Safety/DRUGFREE.html>

The University of Minnesota Crookston has its own campus policy on alcohol as well:

<http://www3.crk.umn.edu/info/policies/alcohol.htm>

"f" – Sexual Abuse Information and Resources:

Policy on Sexual Assault, Reporting, and Relationship Violence, located at:

<http://www.policy.umn.edu/Policies/Operations/Safety/SEXUALASSAULT.html>

"g" – National Guard or Military Service

Covered in the Veterans section of our One Stop site, located at:

<http://www3.crk.umn.edu/onestop/registration/vet.html#leave>

"h" – Reporting Sexual Abuse of a Child

Policy on Safety of Minors, located at:

[http://regents.umn.edu/sites/default/files/policies/Safety\\_of\\_Minors.pdf](http://regents.umn.edu/sites/default/files/policies/Safety_of_Minors.pdf)

and Reporting and Addressing Concerns of Misconduct, located at:

<http://www.policy.umn.edu/Policies/Operations/Compliance/MISCONDUCTREPORTING.html>

**Does the school agree to file annual reports that the Commission requires from all Iowa colleges and universities?**

Yes  No

**Attached a copy of the applicant school's most recent audit prepared by a certified public accounting firm no more than 12 months prior to the application and state below where, in the audit report, there is evidence that the auditor is providing an unqualified opinion.**

The University's most recent financial statement and auditor's report is 92 pages long and can be found here: [http://www.finsys.umn.edu/controller/um\\_annualrpt2012.pdf](http://www.finsys.umn.edu/controller/um_annualrpt2012.pdf). The auditor's statement appears on page 3. This report consolidates all five University of Minnesota campuses; page 91 shows a breakdown by campus where the University of Minnesota Crookston is listed separately.

**Describe how students will be provided with access to learning resources, including appropriate library and other support services requisite for the schools' degree programs.**

Every student at the University of Minnesota has access to the myU Portal, a secure, personalized environment which provides access to course web sites and materials for all their classes as well as links to library resources and contact information for their adviser and instructors.

**Provide evidence that faculty within an appropriate discipline are involved in developing and evaluating curriculum for the program(s) to be registered in Iowa.**

Every academic plan must have a home college. Departments and colleges have the authority to establish their curricula and the requirements for majors and minors, for graduate and professional degrees, and to add to or remove courses from both in accordance with rules established by the college or campus. Collegiate units and system campuses must have a set of publicly available standards and internal processes for developing, reviewing, and approving new, changed, or discontinued plans and sub-plans that are consistent with these procedures. The Senior Vice President for Academic Affairs and Provost is responsible for reviewing and approving, as appropriate, academic proposals for Board of Regents consideration and final action.

Offering post-baccalaureate programs in online format requires the approval of the Higher Learning Commission. Procedures to be followed are specified by policy:

[http://www.policy.umn.edu/Policies/Education/Colleges/ACADEMICPROGRAM\\_PROC03.html](http://www.policy.umn.edu/Policies/Education/Colleges/ACADEMICPROGRAM_PROC03.html)

**If applicable, please provide evidence that the school has adequate physical facilities appropriate for the program(s) to be offered and are located in the state. Include a copy of a signed agreement for a facility purchase or lease or option to purchase or lease. Please include a photograph of the location.**

N.A.

**Include a statement, signed by the chief executive officer of the applicant school, on school letterhead, demonstrating the schools commitment to the delivery of programs located in Iowa, and agreeing to provide alternatives for students to complete programs at other institutions if the applicant school closes the program before students have completed their courses of study. Statement may be in an attached document. \*\*Statement Attached.\*\***

**Provide an organizational plan that shows the location and physical address, telephone number, fax number and contact information for all internet-based and site-based educational locations, administrative, and service centers operated by the applicant and any parent organization.**

This website, which is accessed via a link in the footer of all University of Minnesota Crookston web pages, contains the name, location, and contact information for the major campus offices:

<http://www3.crk.umn.edu/campusdirectory.html>

Contact information for the University of Minnesota system is accessed via a link (<http://www1.umn.edu/twincities/contact/>) in the footer of all web pages at the main University of Minnesota site, [www.umn.edu](http://www.umn.edu).

Specifically for online students, there is a Digital Campus Call Center located on the U of M Crookston campus. Contact information is prominently displayed on all pages of the Digital Campus website at

<http://www.digitalcampus.umn.edu>.

Phone: 1-800-991-8636

Email: [umdc@umn.edu](mailto:umdc@umn.edu)

Live text or video chat is available via the website, Mon-Fri, 8:00 AM – 4:30 PM

**Provide documentation showing the school's policy for the resolution of student and graduate comments and complaints. Provide complete contact information to which complainants may be referred.**

The resolution of student complaints is addressed by Regents Policy:

<http://www.policy.umn.edu/Policies/Education/Student/STUDENTCOMPLAINTS.html>

Specific instructions for University of Minnesota Crookston students are contained on this website:

<http://www3.crk.umn.edu/info/policies/grievance.htm>

The Digital Campus website, which is a resource for online students, contains numerous links to this page describing the student complaint resolution process:  
<http://www.digitalcampus.umn.edu/complaintprocess.html>

**If applicable, provide a copy of a current Certificate of Authority provided by the applicant's home state and the Iowa Secretary of State.**

N.A.

**Provide the U.S. Department of Education cohort default rate for each associated organizational entity for which the U.S. Department of Education reports a cohort default rate.**

The 3-year direct loan default rate for the University of Minnesota Crookston is 9.2%

**Provide the average debt upon graduation of individuals completing programs at each branch location and the entire organization.**

The average of all loans excluding PLUS for the University of Minnesota Crookston is \$24,018

**Provide the U. S. Department of Education cohort graduation rate for each branch location and the total organization, showing rates for graduates of diploma, two-year, and four-year, programs if those rates are reported to the U. S. Department of Education National Center for Education Statistics.**

The 6-year graduation rate for the University of Minnesota Crookston is 46.6%

**SIGNATURE**

Applicant School Chief Executive Officer

Karen Hanson  
Name

Senior VP for Acad. Affairs & Provost  
Title

Karen Hanson  
Signature

12 Feb 2014  
Date

If any information in this application changes between the time of application Commission action, the school must inform the Commission by filing an Amended Application clearly indicating the information which is being amended. Amendments must be received before the Commission takes action.

A registration fee of \$2,000 is due and payable to the State of Iowa upon registration approval.

# UNIVERSITY OF MINNESOTA

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*Office of the Senior Vice President  
for Academic Affairs and Provost*

234 Morrill Hall  
100 Church Street S.E.  
Minneapolis, MN 55455-0110  
Office: 612-625-0051  
Fax: 612-624-3814

March 5, 2014

TO: The Iowa College Student Aid Commission

FROM: Karen Hanson, Senior Vice President for Academic Affairs and Provost

RE: University of Minnesota's Policy on Adding, Changing, or Discontinuing  
Academic Plans



If the University of Minnesota were to close a program being delivered to students in Iowa, policies and procedures currently in place ensure that enrolled students would have an opportunity to complete the program.

Discontinuation of a program is a formal process that requires a proposal to discontinue. The discontinuation must have approval of program faculty, the dean of the college, the senior vice president and provost (chief academic officer of the University of Minnesota system) and, finally, the Board of Regents. If a program is discontinued, currently enrolled students are allowed to complete their programs within a reasonable amount of time specified in the proposal.

The University of Minnesota's Policy on Adding, Changing, or Discontinuing Academic Plans addresses the discontinuation of a program and the subsequent effect on students enrolled in that program. The policy applies to all campuses in the University of Minnesota system: Twin Cities, Duluth, Crookston, Morris, and Rochester. The policy and related information can be accessed at <http://www.policy.umn.edu/Policies/Education/Colleges/ACADEMICPROGRAM.html>

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Currently or Previously Affiliated Institutions - 04/10/2013

**Information provided on the Statement of Affiliation Status reflects the most recent actions of the Commission. The Commission has a multi-level decision process. Any institutional changes that are currently under review are not made public until final action has been taken.**

**\*\*During the transition to the new Pathways model for reaffirmation of accreditation, some scheduled events are not displayed on this version of the Statement of Affiliation Status. Institutions can refer to the transition maps in the Open and Standard Pathways booklets for the timing of reviews. Institutions that have questions about other scheduled events should contact their HLC staff liaison.\*\***

## University of Minnesota, Crookston

**2900 University Ave**  
**Crookston, MN 56716-5001**  
**(218) 281-6510 (Main Phone)**

<http://www.UMCrookston.edu>

### Statement of Affiliation Status [Click here for definitions...](#)

Chief Executive Officer: **Fred Wood, Chancellor**

*Name change notes: University of Minnesota Technical College-Crookston to University of Minnesota-Crookston (12/8/88)*

HLC Institution ID: **1410**

Current Accreditation Status: **Accredited**

Accreditation Date(s): (1971- .)

#### Summary of Commission Review

*Historical notes: Prior to 1971 was included in the accreditation of the University of Minnesota*

Last Reaffirmation of Accreditation: **None**

Next Reaffirmation of Accreditation: **2015 - 2016**

Last Date of Information Change: **12/20/2010**

Control: **Public**

Degrees Awarded (details below): **Bachelor's**

#### Stipulations on Affiliation Status:

**Offerings outside the state are limited to courses offered in North Dakota. Delivery of Bachelor's degrees to off-campus sites is limited to the Bachelors in Manufacturing at Warroad (with Northwest Technical College) and the Twin Cities metropolitan area and the Bachelors in Hotel, Restaurant, and Institutional Management at Marshall (with Southwest State University).**

#### Approval of New Degree Locations:

**Prior Commission approval required.**

#### Approval of Distance and Correspondence Courses and Programs:

**The institution has been approved under Commission policy to offer up to 100% of its total degree programs through distance education. The processes for expanding distance education are defined in other Commission documents.**

### Organizational Profile [Click here for definitions...](#)

Enrollment Headcount (last updated: 04/26/2012)

	Full-Time	Part-Time
Undergraduate:	1340	1313

Graduate:	0	0
Dual enrollment (high school) programs:	1008	

**Degree Programs** (last updated: 04/26/2012)

	Programs Offered	Degrees Awarded in Last Reported Year
Associate Degrees	0	2
Bachelors Degrees	29	297
Masters Degrees	0	0
Specialist Degrees	0	0
Doctoral Degrees	0	0

**Certificate Programs** (last updated: 04/26/2012)

	Programs Offered	Certificates Awarded in Last Reported Year
Certificates	3	1

**Off-Campus Activities** (last updated: 04/26/2012)

In-State:	Campuses:	None
	Additional Locations:	None
Out-of-State:	Campuses:	None
	Additional Locations:	None
Out-of-U.S.:	Campuses:	None
	Additional Locations:	None

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The Higher Learning Commission • 230 South LaSalle Street, Suite 7-500 • Chicago, IL 60604 • [inquiry@hlcommission.org](mailto:inquiry@hlcommission.org) • 800.621.7440  
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# University of Minnesota Leadership

## ADMINISTRATION



# Senior Leadership Biographies

## **Eric W. Kaler** President

Dr. Eric Kaler was named the 16th president of the University of Minnesota in 2011. Previously, Kaler served as provost and senior vice president for Academic Affairs and vice president for Brookhaven National Laboratory Affairs at Stony Brook University in New York. Kaler received his undergraduate degree from the California Institute of Technology and his Ph.D. in chemical engineering from the U of M.



## **Katrice Albert** VP, Office of Equity and Diversity

Dr. Katrice Albert became vice president for Equity and Diversity in June 2013 where she leads the University's access, equity, and diverse multicultural resources and programs. Albert previously served as the chief diversity officer at Louisiana State University.



## **Lendley (Lynn) Black** Chancellor, UM Duluth

Dr. Lendley C. (Lynn) Black began his tenure as chancellor of U of M Duluth in 2010. Black came to UMD from Kennesaw State University in Georgia, where he served as provost and vice president for Academic Affairs.



## **Kathryn F. Brown** VP, Office of Human Resources

The Office of Human Resources is responsible for system-wide human resource efforts including employee benefits, employee relations, operations, organizational effectiveness, and employee engagement, and works in partnership with human resources professionals in local units.



## **William Donohue** General Counsel

William Donohue was appointed general counsel in 2013. He joined the office in 1982 as a litigator. From 1996 to 2013 he served as deputy general counsel and directed overall administration of the Office of the General Counsel.



## **Aaron Friedman** VP, Health Sciences & Dean, Medical School

Dr. Aaron Friedman became vice president for Health Sciences and dean of the Medical School in 2011. Prior to his current role, Friedman was head of the U of M Department of Pediatrics when he joined the Medical School in 2008 and held the Ruben-Bentson Chair.



## **Karen Hanson** Senior VP, Academic Affairs & Provost

Karen Hanson joined the U of M in 2012 after serving as provost and executive vice president of Indiana University. She received her BA from the U of M and earned her master's degree and Ph.D. from Harvard.



## **Brian Herman** VP, Research

Dr. Herman was appointed vice president for research in 2013. Previously, he served as chancellor's health fellow for collaboration and special assistant to the president, University of Texas Health Science Center at San Antonio.



## **Jacqueline Johnson** Chancellor, UM Morris

Jacqueline Johnson was named chancellor of the U of M Morris in 2006. Previously, Johnson served as vice president for Academic Affairs and Dean of Faculty at Buena Vista University in Iowa.



## **Gail Klatt** Associate VP, Internal Audits

Gail Klatt has served as the associate vice president of Internal Audit for the U of M since 1994. Prior to joining the University, she worked in a variety of audit management capacities in the financial services sector for 17 years.



## **Stephen Lehmkuhle** Chancellor, UM Rochester

Dr. Lehmkuhle was appointed the first chancellor of U of M Rochester in 2007. In his role, he has led collaborative master planning efforts for the university and created innovative programs in healthcare and biomedical informatics.



## **Becky Malkerson** Interim President & CEO, U of M Foundation

Becky Malkerson is interim president and CEO of the merged U of M Foundation and U of M Medical Foundation. Prior to joining the U, she served in executive leadership at Allianz, Amgen, United Health Group, and U.S. Bank.



## **Richard Pfitzenreuter** VP & CFO

Richard Pfitzenreuter was appointed vice president of the University in 2004, having served as chief financial officer since 1998, and treasurer since 2000. He joined the U of M in 1992 after holding several positions with the State of Minnesota.



## **Amy Phenix** Chief of Staff

Amy Phenix was appointed in 2011. She oversees several functions, including the Office of the President, athletics operations, University Relations, compliance, and the University Senate Office, and coordinates with the Board of Regents to advance the president's agenda. She earned an MBA from the Carlson School of Management.



## **Jason Rohloff**

### **Special Assistant to the President, Government & Community Relations**

Jason Rohloff joined the university in 2011. Previously, he was a senior policy officer for the Bill & Melinda Gates Foundation where he developed and executed strategies to support the foundation's work in secondary and higher education.



## **Scott Studham** VP & CIO

Scott Studham was named vice president and chief information officer (VP & CIO) in 2012. He is tasked with ensuring strategic and operational excellence across the University of Minnesota system.



## **Norwood Teague** Director, Intercollegiate Athletics

Norwood Teague was appointed director of Intercollegiate Athletics in 2012 and oversees leadership of all U of M athletics administration. Before joining the U of M, he served six years as director of athletics at Virginia Commonwealth University propelling the Rams athletic program to new heights.



## **Pamela Wheelock** VP, University Services

Pamela Wheelock was named vice president for University Services in 2012. Before joining the University, she served as interim president and chief executive officer of Blue Cross Blue Shield of Minnesota and currently serves on its board of trustees.



## **Fred E. Wood** Chancellor, UM Crookston

Dr. Wood was named chancellor in 2012 and serves as the chief executive officer for the UM Crookston campus. Previously, he was vice chancellor of Student Affairs at the University of California, Davis.