

## System Configuration Tip Sheet for I Have A Plan Iowa®

I Have A Plan Iowa® is a web-based college and career planning tool. With any web-based product, certain internet settings and browsers must be utilized to ensure that your students/users have a positive experience when accessing the system at your school or institution. Please take a moment to check your internet browser and settings prior to working with your students in the classroom or prior to hosting a training workshop. To ensure a successful user experience, please check to make sure your internet connections, browsers, and settings align with the information below.

### Browsers Supported:

- **Internet Explorer** – Compatible with Internet Explorer 8 and above.
- **Mozilla Firefox** – Tested with versions 3.0 to 3.6. No known issues with higher versions.
- **Chrome** – No known issues.
- **Safari** – Compatible with version 1 and higher. Version 5.1.7 requires ALL Cookies be allowed. See Cookie section below.

### Browser Configuration Specifications:

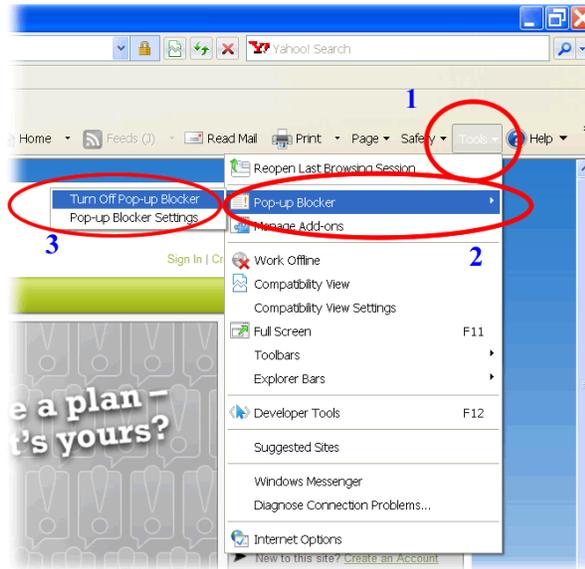
The following must also be installed or configured in order to use critical applications on this website, see below for additional details:

- **Adobe Flash Player**
- **Adobe Reader**
- **QuickTime**
- **Pop-up blockers** disabled or configured to allow pop-up windows from this website
- **JavaScript** and **Cookies** enabled

**Pop-ups** - Need to be allowed (Note: The toggle to the Student Center from the Professional Center is a pop-up). To allow all pop-ups from the Student and Professional Centers:

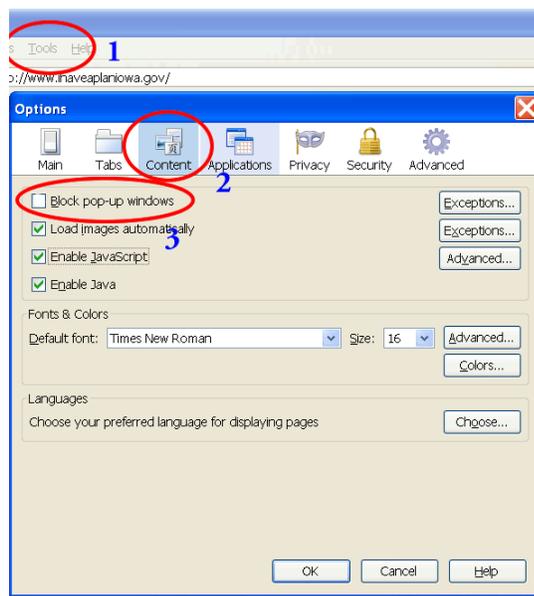
**Pop-Ups / Internet Explorer: (See screen shot below)**

1. Select **Tools**
2. Select **Pop-up Blocker**
3. Select **Turn Off Pop-up Blocker**



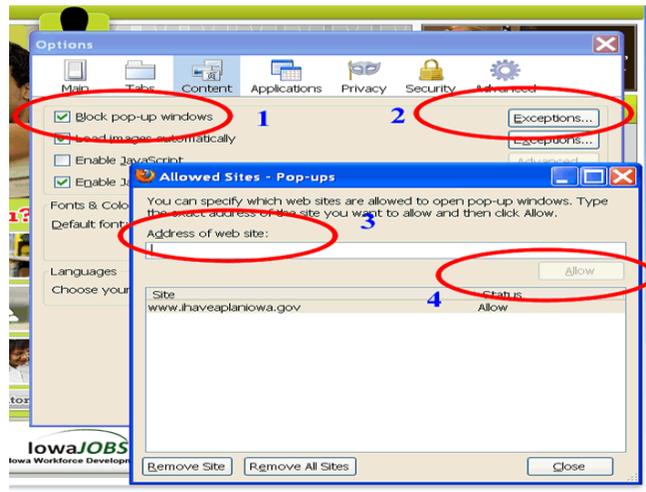
**Pop-Ups / Firefox:**

1. Select **Tools and Options**
2. Click on **Content**
3. Uncheck **"Block pop-up windows"**



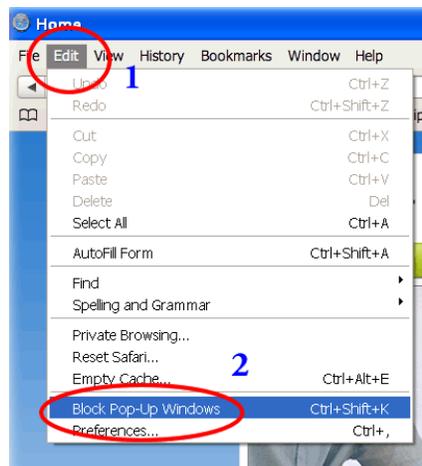
**To block pop-ups for a particular site:**

1. Check **“Block pop-up windows”**
2. Click the **“Exceptions”** button
3. Add <http://www.ihaveaplaniowa.gov/> to the **“Address of web site”**
- 3b. Add <https://procenter.ihaveaplaniowa.gov/> to the **“Address of web site”** (for Professional Center access)
4. Click the **Allow** button



**Pop-Ups / Safari:**

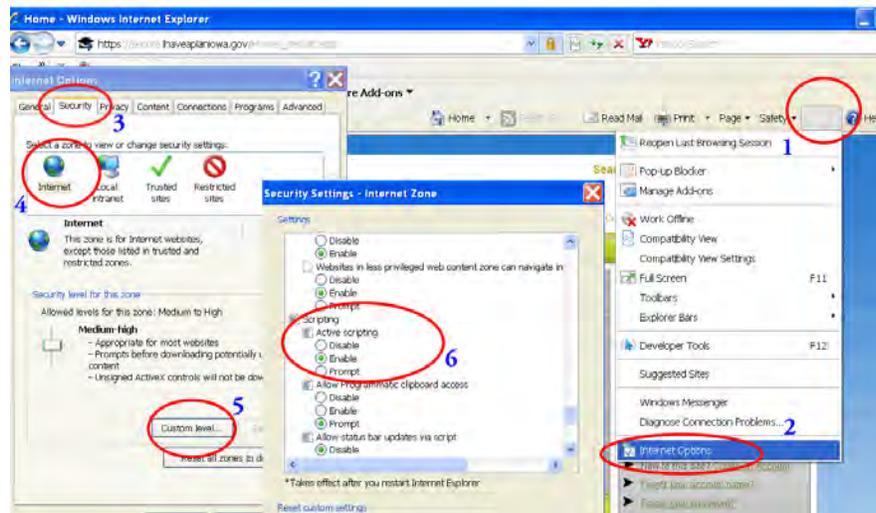
1. Select **Edit**
2. Uncheck **“Block Pop-Up Windows”**



**JavaScript** - Must be enabled.

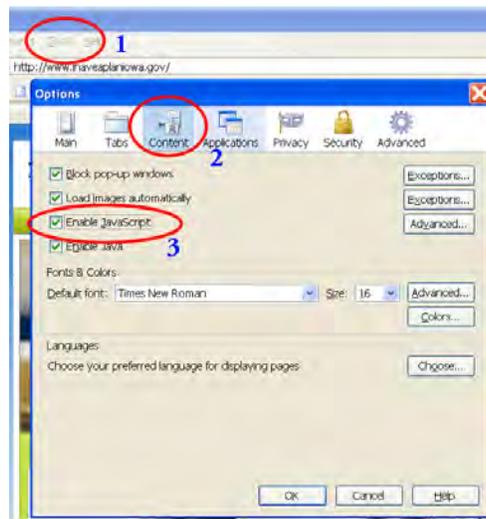
**JavaScript / Internet Explorer:**

1. Select **Tools**
2. Select **Internet Options**
3. Go to the **Security** tab
4. Select **Internet**
5. Click **Custom Level**
6. Scroll to the "**Scripting**" section of the list
7. Click **Enable**. **Close** and **restart** your browser



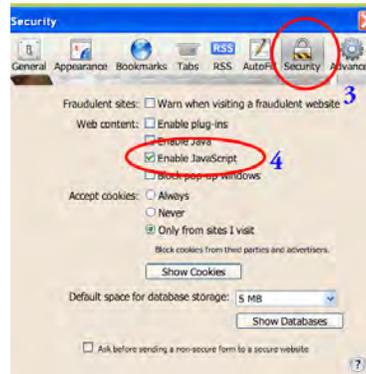
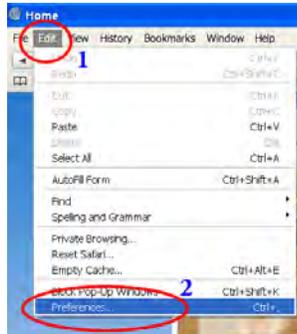
**JavaScript / Firefox:**

1. Select **Tools**
2. Choose **Options**
3. Check the "**Enable JavaScript**" box



### JavaScript / Safari:

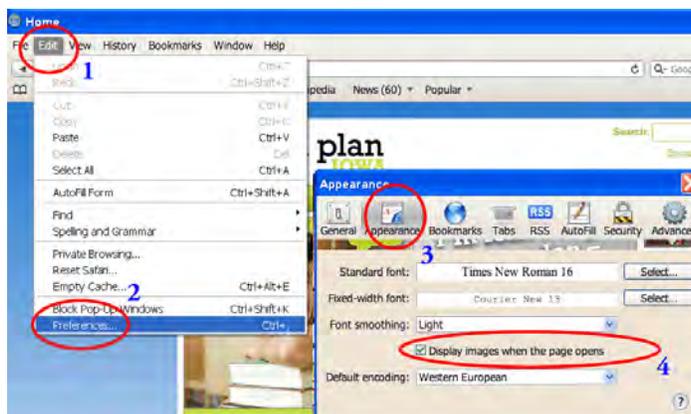
1. Select **Edit**
2. **Preferences**
3. **Security**
4. Check the **“Enable Javascript”** box



### Images - Must be displayed.

If Safari is not displaying images:

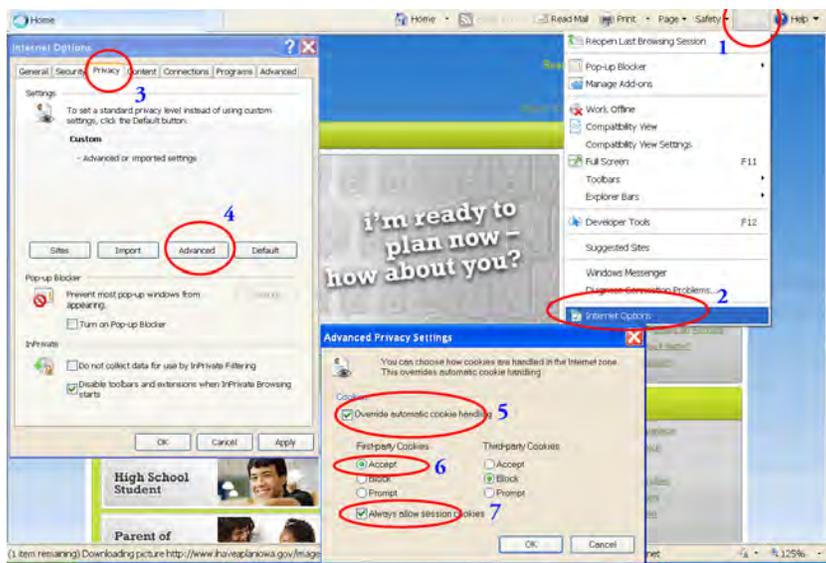
1. Select **Edit**
2. Choose **Preferences**
3. Go to **Appearance**
4. Select the checkbox **“Display images when the page opens”**



**Cookies** - As with most web sites, I Have A Plan Iowa operates best when cookies are enabled. If you do not want cookies, you can set your browser to disable or refuse cookies or to alert you when cookies are being used. You should note, however, that various services of this site might not function properly when cookies are not utilized.

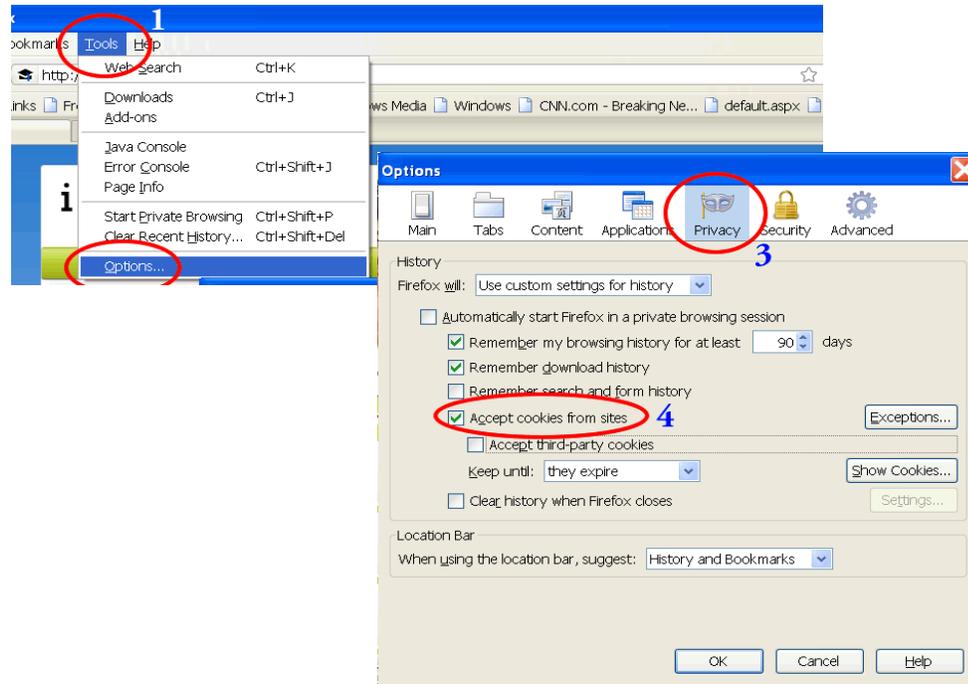
**Cookies / Internet Explorer (accept Cookies):**

1. Select **Tools**
2. Select **Preferences**
3. Go to the **Privacy** tab
4. Click **Advanced**
5. Check **“Override automatic cookie handling”**
6. Check **“Accept”** under “First-party cookies”
7. Check **“Always allow session cookies”**



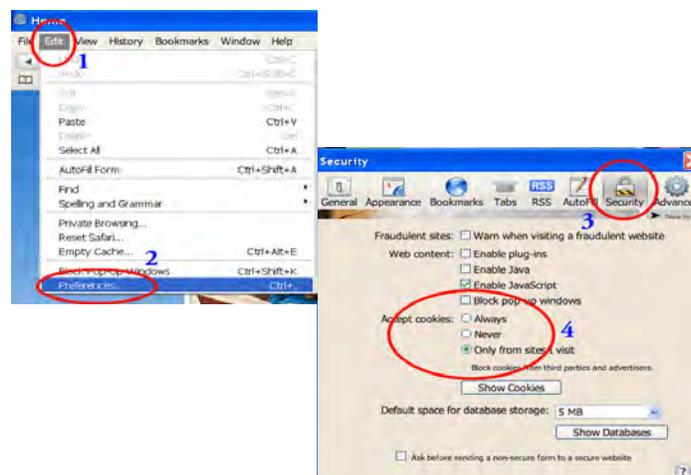
### Cookies / Firefox:

1. Select **Tools**
2. Select **Options**
3. Go to **Privacy**
4. Check **“Accept cookies from sites”**



### Cookies / Safari:

1. Select **Edit**
2. Select **Preferences**
3. Go to **Security**
4. Under **“Accept cookies”** check **“Only from sites I visit”**
5. Version 5.1.7 requires the user to allow all cookies instead of the default “block 3<sup>rd</sup> party and advertiser cookies”.



**Proxy/Firewall Settings** - For I Have A Plan Iowa to work correctly, web proxies or firewalls must list 2 URLs as exceptions. Contact your Network Administrator for assistance or details on how to list a URL as an exception. The 2 URLs that should be listed as exceptions are:

- I Have A Plan Iowa Homepage: <http://www.ihaveaplaniowa.gov/>
- Professional Center Homepage: <https://procenter.ihaveaplaniowa.gov/>

If you have any questions about the system requirements of I Have A Plan Iowa, please contact XAP Corporation at 800-281-1168.